

**2018 MO/KS PRIMA CONFERENCE**



**Taking the**

**MYTH AND MYSTERY**

**Out of Risk Management**



**MISSOURI  
KANSAS**

**Public Risk  
Management Association**

**THE LODGE OF FOUR SEASONS  
LAKE OZARK, MO**

**APRIL 11-13, 2018**

# WELCOME

## FROM THE MO/KS PRIMA PRESIDENTS

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Dear Colleagues,

Welcome to the 2018 MO/KS PRIMA Conference! We are delighted that you are able to participate in a conference packed with opportunities to learn and interact with colleagues. We hope you are planning to participate in every activity for the next few days.

Be sure to join us Wednesday evening for our opening reception and dinner. This event is a great chance to connect and re-connect in an informal setting. Look for tickets for this event behind your name badge.

This year's conference offers a multitude of educational opportunities that cover the latest trends and topics affecting public risk management today. We begin our conference sessions Thursday morning with PRIMA President Amy Larson, who will present "The Value of Risk Management Loss Control." Breakout sessions are offered three times on Thursday to give you a chance to choose educational opportunities that fit your needs. Friday morning brings three more sessions, including a second talk from Amy.

Because our conference could not continue without the generous support of our sponsors, please seek them out and thank them for helping to make this event possible. Take time to visit with them in the exhibit hall and during scheduled networking opportunities to find out what they can offer your entity.

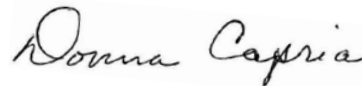
After dinner on your own Thursday evening, please join us at the mingle mixer for another chance to network and have some fun. Look for tickets to this event behind your name badge, and don't forget to bring along the raffle tickets found in your registration packet.

We are certain that you will find this year's conference ideal for networking, learning and re-energizing. Our board members and conference-planning team are here to serve you, so feel free to stop one of us if you have questions. Please let us know your thoughts by completing the conference evaluations. Your suggestions and comments help us offer the best conference possible each year. Enjoy the conference!

Sincerely,



Cheryl Tinsley  
Missouri Chapter President



Donna Capria  
Kansas Chapter President

# CONFERENCE AGENDA

## WEDNESDAY, APRIL 11

- 11:30 a.m. **Golf outing – The Ridge course**  
*(Shotgun start at 12:30 p.m.; meet at the clubhouse at 11:30 a.m.)*
- 3:00 p.m. **Registration** *(Lobby Atrium)*
- 6:30 p.m. **Opening reception and dinner**  
*(Valencia)*

## THURSDAY, APRIL 12

- 7:30 a.m. **Breakfast buffet** *(Granada)*
- 8:20 a.m. **Opening remarks** *(Granada)*  
Missouri and Kansas presidents:  
**Cheryl Tinsley** and **Donna Capria**
- 8:30 a.m. **The Value of Risk Management Loss Control** *(Granada)*  
Keynote speaker: **Amy Larson**, City of  
Bloomington, MN  
This session will explore the value  
of loss control in risk management.  
Currently serving as national PRIMA  
president, Larson has more than 25  
years of experience as a risk manager  
and contract attorney in the public and  
private sectors.
- 10:15 a.m. **Break with sponsors** *(Granada)*
- 10:45 a.m. **A) Under Fire: Tactical Medical Support with SWAT** *(Valencia A)*  
Speaker: **Robert Marinelli**, Trident  
Public Risk Solutions  
This session will provide an  
understanding of the various uses of  
medical professionals during police  
tactical operations. Appropriate risk  
transfer and/or risk management of  
tactical operations will be discussed.  
Attendees will learn about the variety  
of threats facing police, bystanders  
and suspects during SWAT operations.

### **B) Post-Offer Functional Testing** *(Valencia B)*

Speaker: **Mike Frossard**, The Work  
Center

This session will discuss job-specific testing protocols used in pre-employment/post-offer testing. Discussion will focus on obtaining job-specific testing protocols, gathering baseline data and promoting safe job performance. Testing can return injured employees to work sooner, reduce turnover and save money in workers' compensation costs.

12:00 p.m. **Lunch** *(Granada)*

### 1:15 p.m. **A) Upper Extremities: The Evaluation of Common Conditions** *(Valencia A)*

Speaker: **Dr. Mitchell Rotman**, The  
Orthopedic Center of St. Louis

This session will cover the step-by-step evaluation of the upper extremities for common work-related conditions and for determining prevailing factor. The speaker will identify the most-common work-related injuries to the upper extremities vs. non-work-related conditions and will discuss conditions that can be treated with conservative care for positive outcomes.

### **B) AED: Lifesaver or Liability?** *(Valencia B)*

Speaker: **Meredith Lockard**, AED  
Authority

This session will discuss the growing importance of AEDs in the workplace and how to mitigate the risk of liability for owning one. Attendees will learn how the AED Concierge management program has provided the solution.

2:15 p.m. **Break – Last chance with sponsors**  
*(Granada)*

2:45 p.m. **Sponsor door prize presentations**  
*(Granada)*

# CONFERENCE AGENDA (CONT.)

3:00 p.m. **A) Narcotics and Compounds: What's the Big Deal?** (*Valencia A*)

Speaker: **Paige Bowling**, Corporate Pharmacy Services

This session will educate attendees on the various types of narcotics, how we got to the epidemic stage and some ways to combat the problem. Compound medication will be discussed as an alternative way to relieve pain without risking addiction.

**B) Fundamentals for Contractual Risk Transfer** (*Valencia B*)

Speaker: **Caroline Fountain**, Travelers Insurance

Attendees will gain a better understanding of the need to work with their attorneys and insurance agents to develop and negotiate indemnity provisions and insurance requirements in service contracts. Attendees also will learn about the financial implications of these issues.

4:00 p.m. **Dinner on your own**

7:30 p.m. **Mingle mixer** (*Granada*)

## FRIDAY, APRIL 13

7:30 a.m. **Breakfast buffet** (*Granada A*)

8:30 a.m. **Special Events and Flying Tomahawks** (*Granada B*)

Speaker: **Amy Larson**, City of Bloomington, MN

This presentation will discuss the means of transferring risk through contracts. Participants will gain a basic understanding of contractual risk transfer and other methods of

transferring risk (such as indemnification agreements and waivers).

9:30 a.m. **Break** (*Granada B*)

10:00 a.m. **Safety Up/Injuries Down and Safety Updates** (*Granada B*)

Speakers: **Mark Woodward**, Missouri Employers Mutual, and **Roger Dickey**, Kansas Department of Labor

This session will focus on developing and improving your employee safety plan, discussing leadership support, examining insurance and loss data, identifying risks to all departments, developing written safety expectations, and enforcing safety and supporting management. We also will look at examples of common real-world safety issues and will offer recommendations for avoiding and correcting these problems.

11:00 a.m. **Cybersecurity: Simple Steps for Protecting Your Organization** (*Granada B*)

Speaker: **Jason McMahon**, Midwest Public Risk

This session will focus on cybersecurity best practices for protecting your network and customer base from cyberattacks. Attendees will learn tips to reduce risk within their organizations, study valuable real-life examples, and receive information that their organizations can use to discuss cybersecurity concerns with employees and decision-makers.

12:00 p.m. **Door prize drawing** (*Granada B*)

12:30 p.m. **MoPRIMA chapter meeting** (*Granada B*)



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# CONFERENCE SPEAKERS

**Paige Bowling** has been with Corporate Pharmacy Services since its inception in 1990. She has held various positions and currently is the director of national corporate accounts. She has spoken at venues throughout the country on trends in the pharmaceutical industry. She served for six years on the board of the South Carolina Workers' Compensation Educational Association. Bowling has been in the pharmaceutical industry for more than three decades and is a graduate of Auburn University.

**Roger Dickey** has 34 years of experience in industrial safety and is currently serving as the Kansas Department of Labor's public safety supervisor, overseeing safety consultations for public-sector entities throughout Kansas. He oversees safety audits of public school districts, community colleges, cities, counties and state workplaces. He is a 1984 graduate of the University of Central Missouri and a veteran of the U.S. Army.

**Caroline Fountain** has 34 years of liability insurance claims experience in public sector, commercial, auto, workers' compensation and property.

**Mike Frossard** is an MPT with 17 years of experience in treating injured workers. He has done numerous presentations for employers on how to prevent work injuries by using proper body mechanics, proper ergonomics and pre-employment testing.

**Amy Larson** is the risk and litigation manager for the city of Bloomington, Minnesota, where she has worked since July 2000. Her responsibilities include litigation management, contract review, overall planning, administration and coordination of the city's risk-management program. Larson has more than 25 years of experience as a risk manager and contract attorney in the public and private sectors. She has a Juris Doctor degree from the William Mitchell College of Law in St. Paul and is a registered attorney in the state of Minnesota with extensive experience in contracts and public liability. She is past president of PRIMA's Minnesota chapter and is currently serving as national PRIMA president.

**Meredith Lockard** covers several states as an account executive for AED Authority, providing AEDs and the Concierge management program for both public and private access. She works directly with risk managers and safety directors to develop the most-comprehensive AED programs for their needs.

**Robert Marinelli** has a master's in criminal justice (administration and planning) from Northeastern University. He was a security director for luxury hotels prior to entering the insurance industry. Marinelli also has 20 years of experience in managing public-sector risks including law-enforcement liability.

**Jason McMahon** has been mitigating risk for more than 25 years while working for the cities of Lee's Summit, Raytown and Washington, D.C., and for the past 10 years at Midwest Public Risk. While his primary functions deal with "normal" risk, his background and knowledge base currently put him at the forefront of helping end users and organizations fully appreciate the risks of today's cyber world.

**Dr. Mitchell Rotman** is board-certified orthopedic surgeon who specializes in total care of the upper extremity. He is an internationally known expert on endoscopic carpal-tunnel surgery and anatomy. He obtained his medical degree at the University of Illinois College of Medicine, did his residency at the Southern Illinois University School of Medicine and completed a fellowship in hand surgery at the Washington University School of Medicine.

**Mark Woodward** has instructed tens of thousands of Missouri workers at more than 3,000 safety and risk-management classes throughout his career. Woodward also has presented on a national scale at events for such organizations as the American Association of State Compensation Insurance Funds, the National Safety Council, the national PRIMA organization, the American Society of Safety Engineers and the national Common Ground Alliance.

# OFFICERS AND COMMITTEE MEMBERS

## 2017-18 MO/KS PRIMA OFFICERS AND DIRECTORS

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Bill Cauveren, Vice President  
Holly Ray, Treasurer  
Jo Ann Nowatzke, Secretary  
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David Manthe, Member at Large  
Gail Strobe, Member at Large  
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## 2018 CONFERENCE PLANNING COMMITTEE

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Sid Cumberland  
JoAnne Flowers  
TaShana Kears

Cindy Leigh  
David Manthe  
Precious Marshall  
Jo Ann Nowatzke  
Sarah Perry

Rebecca Lane Shavers  
Gail Strobe  
Jacinda Thudium  
Cheryl Tinsley  
Danielle Tyler

SAVE THE DATE – APRIL 10-12, 2019



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# FACILITY LAYOUT



For more information about MO/KS PRIMA, please visit [www.moprime.org](http://www.moprime.org) and [www.kansasprima.org](http://www.kansasprima.org).